



CRSA CONSULTANCY

Children's *Residential* & Supported Accommodation

A Brochure for Providers · 2026

01

Experienced, practical support for providers committed to delivering *safe, stable, and high-quality* care.



CHAPTER ONE

Experience you can *rely on*.

CRSA Consultancy provides hands-on support to children's residential homes and supported accommodation providers across the United Kingdom — guidance that is rooted in lived sector experience, not theory.

With over eleven years' experience in the sector — including roles as **Registered Manager**, **Responsible Individual**, and senior leadership in commissioning and compliance — we understand both the expectations placed on services and the day-to-day realities of running them.

BY THE NUMBERS

11 +



Years of front-line experience across
UK children's residential services

Registered Manager

Operational leadership across registered homes

Responsible Individual

Strategic oversight and regulatory responsibility

Commissioning & Compliance

Senior leadership shaping standards and outcomes



CHAPTER TWO — OUR APPROACH

Practical, honest, *grounded* in experience.

We understand the pressures that come with running a service — meeting regulatory expectations, managing teams, responding to challenges, and maintaining standards every single day. Our role is to walk alongside you, sharing the load when it matters most.

01

Clear & honest guidance

Straightforward advice from people who have stood in your shoes — no jargon, no spin.

02

Practical, workable solutions

Recommendations you can actually implement — built around your team, your service, your reality.

03

Responsive to your circumstances

Support that adapts as your service evolves — and shows up when challenges arrive.

CHAPTER THREE

How we *support* you.

Whether you are setting up a new service, preparing for inspection, or managing ongoing challenges, our support is designed to help you move forward with confidence.

01

Maintain compliance

Meet regulatory expectations consistently — without losing sight of the people in your care.

02

Inspection confidence

Prepare for and approach Ofsted inspections with structure, evidence, and quiet confidence.

03

Stronger leadership

Develop the oversight, decision-making, and management capability your service depends on.

04

Respond to challenge

Work through pressure points in a structured, effective way — with a steady hand beside you.

05

Continuous improvement

Build a culture of reflection and refinement that lifts the quality of the service over time.

“Support that meets you where you are — and walks with you toward where you want your service to be.”

CHAPTER FOUR — PART I

Our *services.*

A complete suite of consultancy services for children's residential and supported accommodation providers — spanning compliance, setup, documentation, and operational leadership.

01

Compliance, Quality & Inspection Support

- Regulation 44 visits & reports for children's homes
- Independent Person visits for supported accommodation
- Mock Ofsted inspections
- Compliance audits & service reviews
- Inspection preparation & readiness support

02

Service Setup & Registration Support

- Guidance on setting up new services from the ground up
- Step-by-step support through the Ofsted registration process
- Pre-registration readiness assessments
- Strategic planning for sustainable, compliant launch
- Stakeholder & commissioner engagement guidance

03

Documentation & Systems

- Statement of Purpose
- Children's Guide
- Policies & Procedures
- Location risk assessments
- Workforce development plans
- Safer recruitment processes

04

Operational & Leadership Support

- Supervision & mentoring for Registered Managers
- Responsible Individual guidance & support
- Service reviews with practical recommendations
- Support during periods of challenge or increased pressure
- Ongoing consultancy & advisory support

CHAPTER FOUR — PART II

People, training, *improvement.*

05

Recruitment & Leadership Appointments

Helping you feel confident in the leadership decisions that shape your service.

- Support with appointing Registered Managers and Responsible Individuals
- Guidance to assess suitability, experience, and role readiness
- Structured interviews and selection frameworks
- Onboarding and early-tenure leadership support

06

Workforce & Training Development

Building a capable, confident workforce ready to deliver high-quality care.

- Identifying training needs within your service
- Guidance on required and recommended training pathways
- Supporting the development of staff at every level
- Embedding reflective practice across your team

07

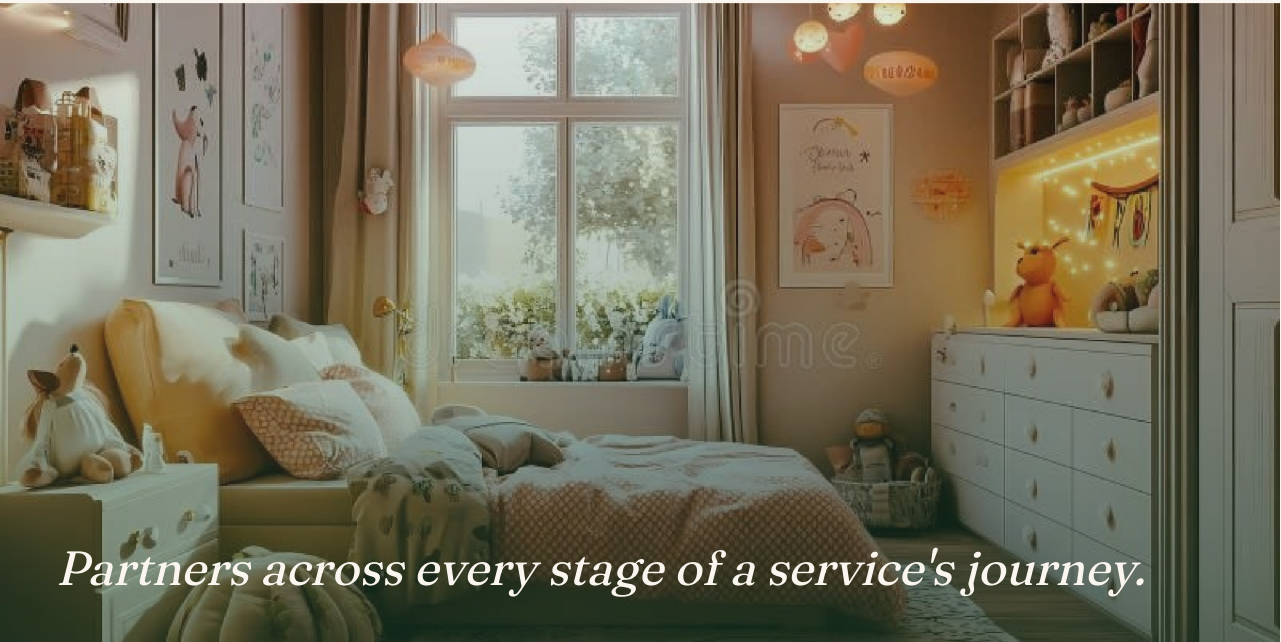
Improvement Planning & Additional Support

Independent insight at the moments that matter most.

- | Structured action plans following audits or inspections
- | Support to address identified areas for improvement
- | Guidance during incidents or emerging concerns
- | Response to regulatory or operational challenges
- | Independent insight to support critical decision-making

CHAPTER FIVE

Who we *work with.*



Partners across every stage of a service's journey.

- 01 New providers establishing services
- 02 Established homes requiring additional support
- 03 Services preparing for Ofsted inspections
- 04 Organisations seeking ongoing guidance & oversight

WHY CRSA CONSULTANCY

A trusted partner, not just a provider.

- i. Over a decade of hands-on sector experience — built in real services, with real teams, in real conditions.
- ii. Direct experience in leadership roles within children's services across the UK.
- iii. Strong understanding of regulatory expectations — and how to translate them into daily practice.
- iv. Practical, honest, and reliable support you can act on with confidence.
- v. A professional, approachable, supportive manner — every conversation, every time.

THE IMPACT

*Working with CRSA Consultancy supports greater confidence in compliance and inspections, clearer systems and processes, stronger leadership, increased stability — and ultimately, **improved outcomes for young people.***

08 — GET IN TOUCH

BEGIN THE CONVERSATION

Let's talk about your *service*.

If you are looking for experienced, practical support you can rely on, CRSA Consultancy is here to help — whether you are at the beginning of your journey or navigating a complex moment in an established service.

Supporting providers with clarity, confidence, and experience.

CONTACT CRSA

Reach out today.



PHONE

+44 (0) 7360 211 179

EMAIL

chelseagallagher@crsa.uk

WEBSITE

www.crsa.uk

ARRANGE A CONVERSATION